

Albion Water have established an exemplary quality and environmental record, building a hard-won reputation as a water company prepared to innovate and to promote a better, more responsive water industry.

ALS Environmental have supported Albion Water with this reputation by delivering the Drinking and Waste Water monitoring services for its insets at Shotton, Rissington and Knowle. The sampling team undertake DWTS accredited sampling of regulatory drinking water samples for Albion Water on a monthly basis. These samples are then transported using an in-house courier and analysed at the ALS Environmental Centre of Excellence for Drinking Water analysis in Wakefield, Yorkshire. The drinking water analysis is all undertaken to DWTS specification.

Albion Water undertake their own sampling for the Waste Water portion of the contract and employ ALS Environmental to transport the samples to our Waste laboratory in Coventry using our in-house fleet of refrigerated collection vehicles. The samples are registered for a wide range of Inorganic, Microbiological and Organic parameters tests which must be completed within designated stability time.

## Albion Water's Quality Manager, Keith Edwards comments:

"The levels of customer service for both the Waste and Drinking Water contracts are excellent. Any issues we identify are promptly dealt with and resolved by the ALS team. The DWTS accreditation supplied by ALS Environmental on the Drinking Water contract is one of the broadest portfolios of accreditation in the country. The fact that ALS were one of the first suppliers to attain DWTS accreditation for sampling element of the contract is a major positive for Albion Water using ALS as a subcontractor."

ALS Environmental support Albion Water in their pledge to work with its stakeholders to deliver sustainable water, waste water and water reuse services in conjunction with high standards of customer care. Through our own core values we endeavour to provide the right solutions to Albion Water to deliver safe Drinking Water to Albion's customers.

## **Drinking Water Testing includes:**

- Taste & Odour
- Metals
- Radioactivity
- E-coli
- Pesticides
- Coliforms

## Waste Water Testing includes:

- Metals
- Anionics
- BOD
- Suspended Solids





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