



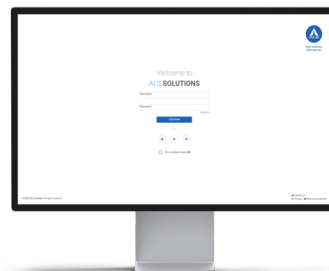
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ALS SOLUTIONS

Sample Submission Guide

1. Log and submit your samples on [ALS Solutions](#)

- Complete a Solutions Work Order to send your testing instructions directly to our laboratory.
- You will receive a unique solutions ID (e.g., UKE2025000001) – apply this to the front of your sample box.



2. Label each sample container

- Number bottles clearly in the same sequence used in your portal submission (e.g., Sample 1, Sample 2, Sample 3).
- **No lengthy details needed** - just ensure each bottle has a clear, unique identifier so we can match them to your order on arrival.



3. Label your sample box

- Write or print the Solutions ID on the courier box (e.g., UKE2025000001). You can find this on the sample registration screen.
- Use our [pre-generated label template](#) to make the process quicker. This enables us to quickly match your order with your sample consignment upon arrival.



4. Send your samples to ALS

- Use our dedicated temperature-controlled courier service or one of our [convenient free drop-off locations](#) to send your samples securely.

5. Receive your confirmation receipt

- ALS will match your order and register your samples.
- You will receive a confirmation receipt shortly after arrival confirming testing and sample details.

Enquiries

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